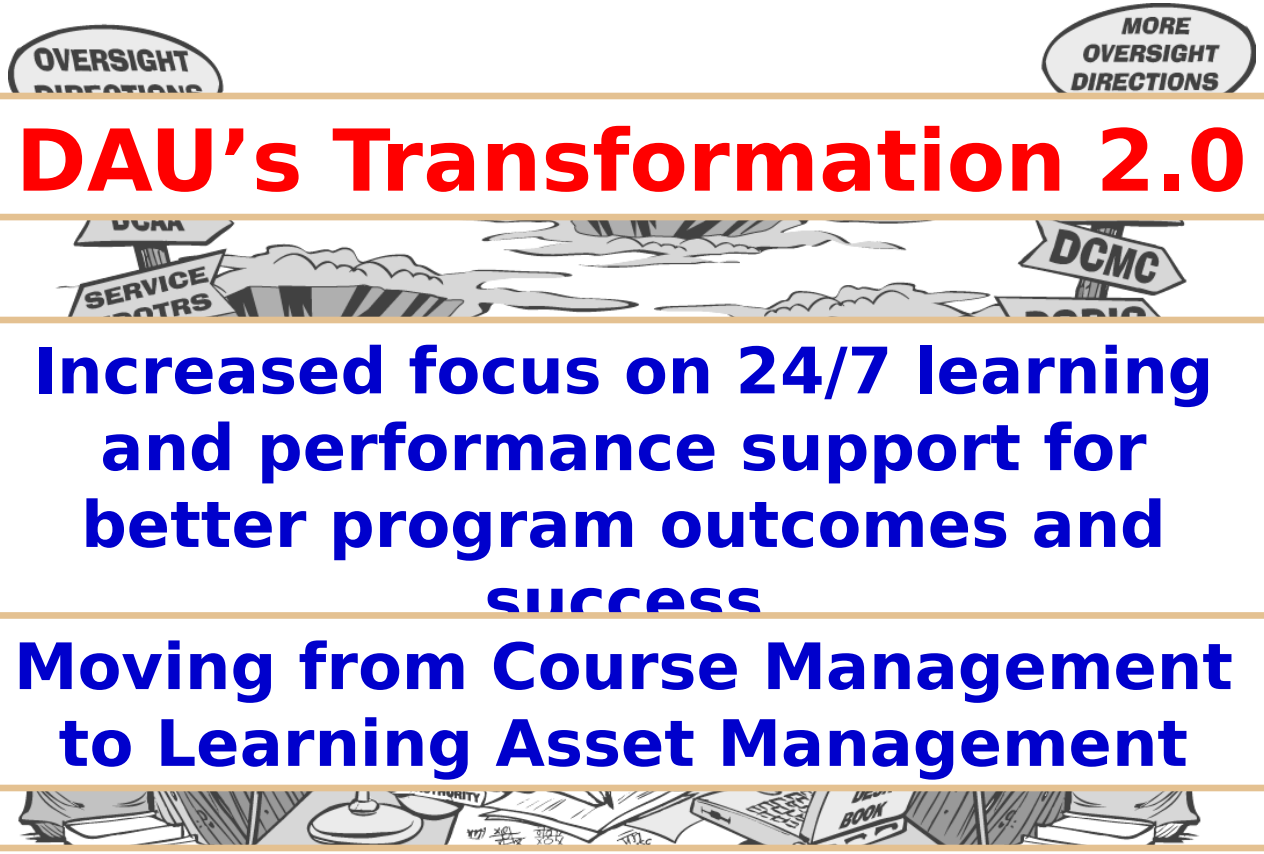
# eGov 2009 KM Conference
## DoD Session

# What Keeps DAU's CKO Up At Night
## DAU's Transformation
## Life Cycle Management of Assets
## New Major Initiatives

'05 '06

# The Acquisition Warrior




## DAU's Transformation 2.0

**Increased focus on 24/7 learning and performance support for better program outcomes and success**

**Moving from Course Management to Learning Asset Management**

**Expanding Infrastructure and Human Resources to Support a Greatly Expanded "Total" Acquisition Workforce**

**From 126,000 to 180,000**

# The Five Moments of Need

- ***When Learning for the First Time***
- ***When Wanting to Learn More***
- ***When Trying to Remember and/or Apply***
- ***When Things Change***
- ***When Something Goes Wrong***

**Acquisition of Knowledge**
**Formal Instruction**

**Application & Maintenance of Knowledge**
**Performance Support**

**Dr. Conrad Gottfredson, BYU**



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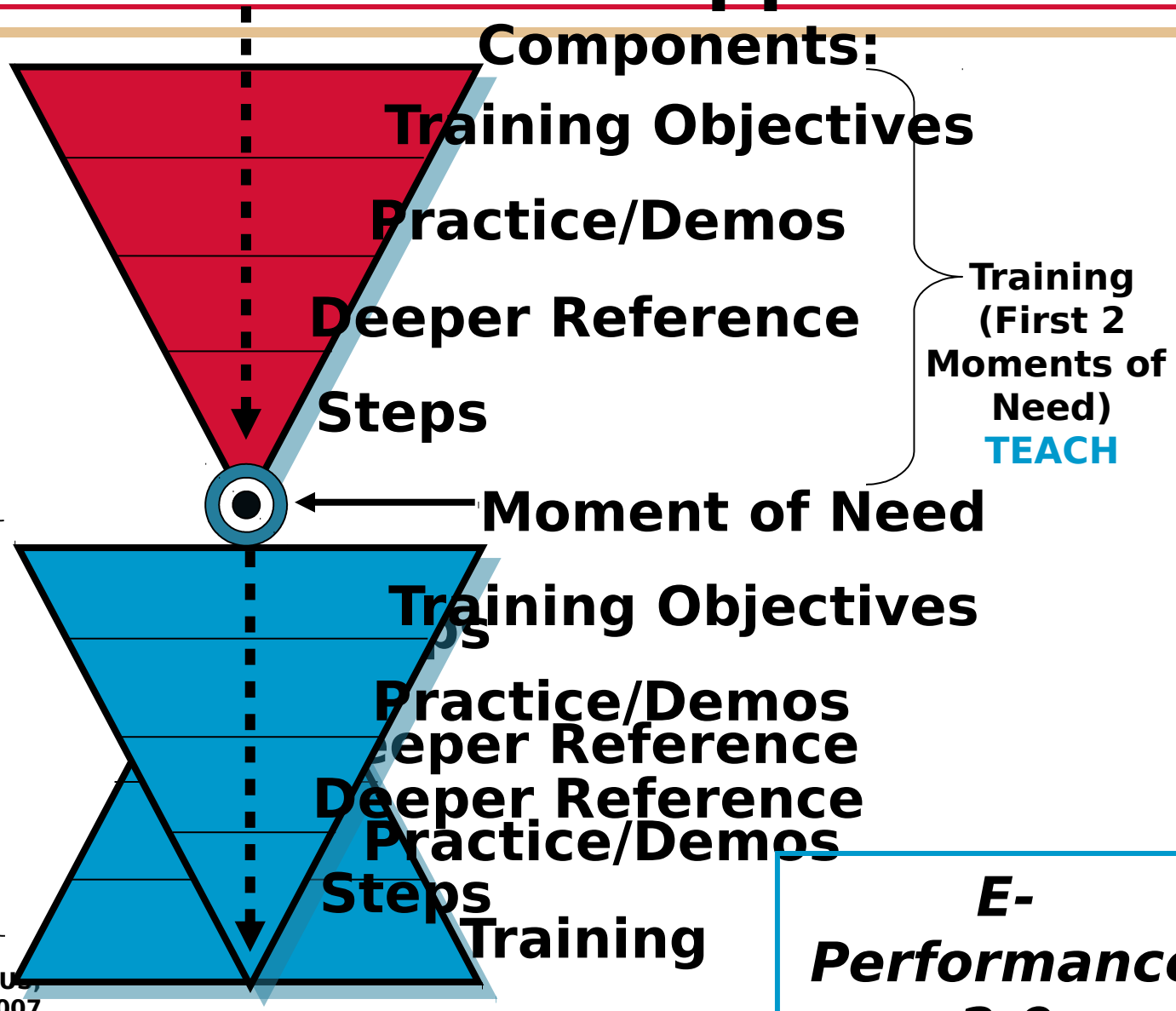
# Formal Training vs. Targeted Performance Support




***E-Learning 1.0***

***E-Performance 2.0***

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# (Informal) Acquisition Knowledge Management System (AKMS)

**AKSS**

AT&L knowledge repository – will merge JUN 09 into the Defense Acquisition Portal (DAP) (MOSS2007)

**ACC**

Collaborative arm of the AKMS. Hosts acquisition related Communities of Practice. (Ecco 2.0)

**BPCh**

Repository of validated practices and lessons learned. (MOSS2007)

**Multimedia**

Video and audio library. (Qumu)

# (Formal) Learning Management Systems

**Atlas**

Repository , player of online coursewa re and continuou s learning modules.

**Blackboard**

Repository of classroom coursewa re. Classroo m support and course facilitatio n tool.

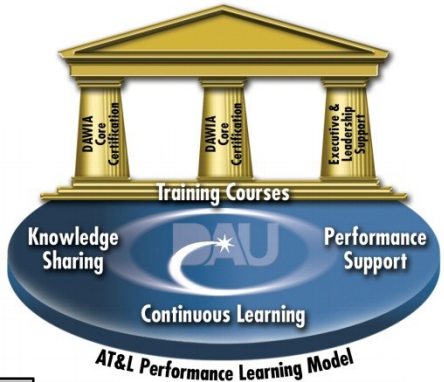
Examples AAP Policies Templates Handbooks Guidance Webcasts Best Practices Lessons learned Communities of Practice Guidebooks Regulations Tools Videos Audios Laws DL Courses DL Course Lessons CL Modules Classroom Materi

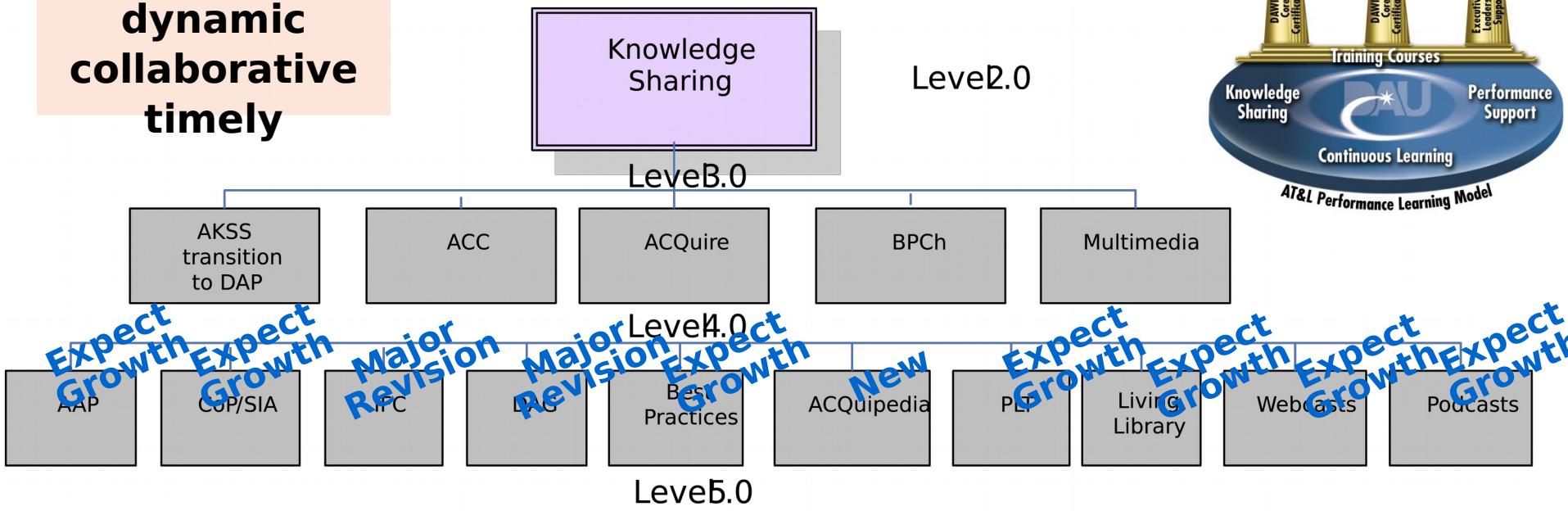
**User finds formal and informal assets and cohorts/experts through Formal Learning Distribution systems. AKMS systems. Search. and**

Lvl2.0
Lvl2.0
Good News
We have world class formal and informal learning assets
ACQ
BUS
CON
E&T
LOG
Symposia
ACQ101
Bad News
Explosive expansion of learning assets
ASSETS
More Bad News
Inadequate faculty and staff hours to properly manage
More Good News
LAMP IPT focused on process and resource solutions
Mass real time collaborative techniques

# KS Learning Assets

**Characteristics**
**dynamic**
**collaborative**
**timely**

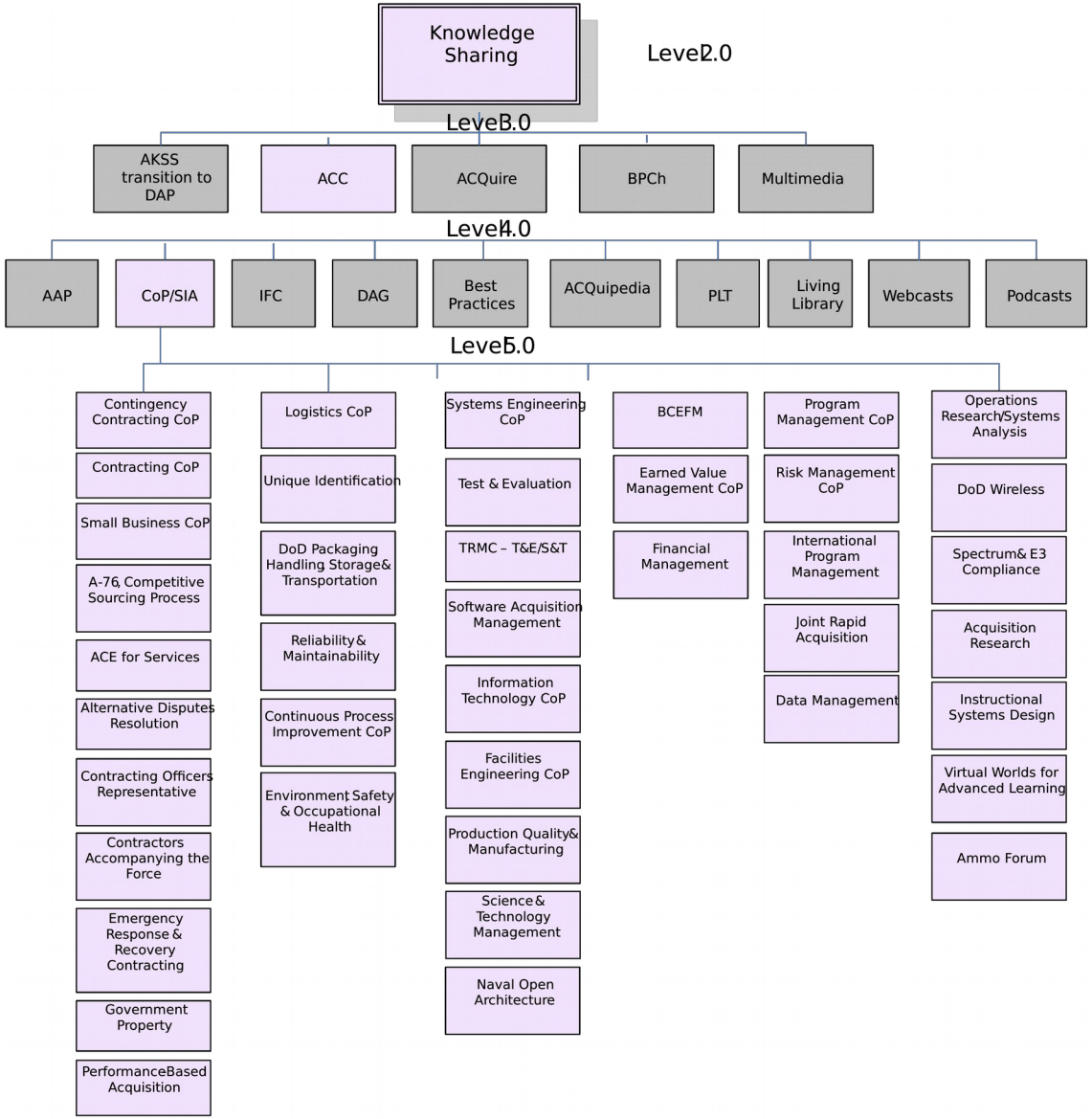



**New KS assets emerging & existing assets continue to grow**

- **SME support required – develop, maintain, revise**
- **Level of effort – varies by learning asset, ongoing**

# KS Learning Assets- ACC




**Collaborative web-based communities of practice available 24/7**

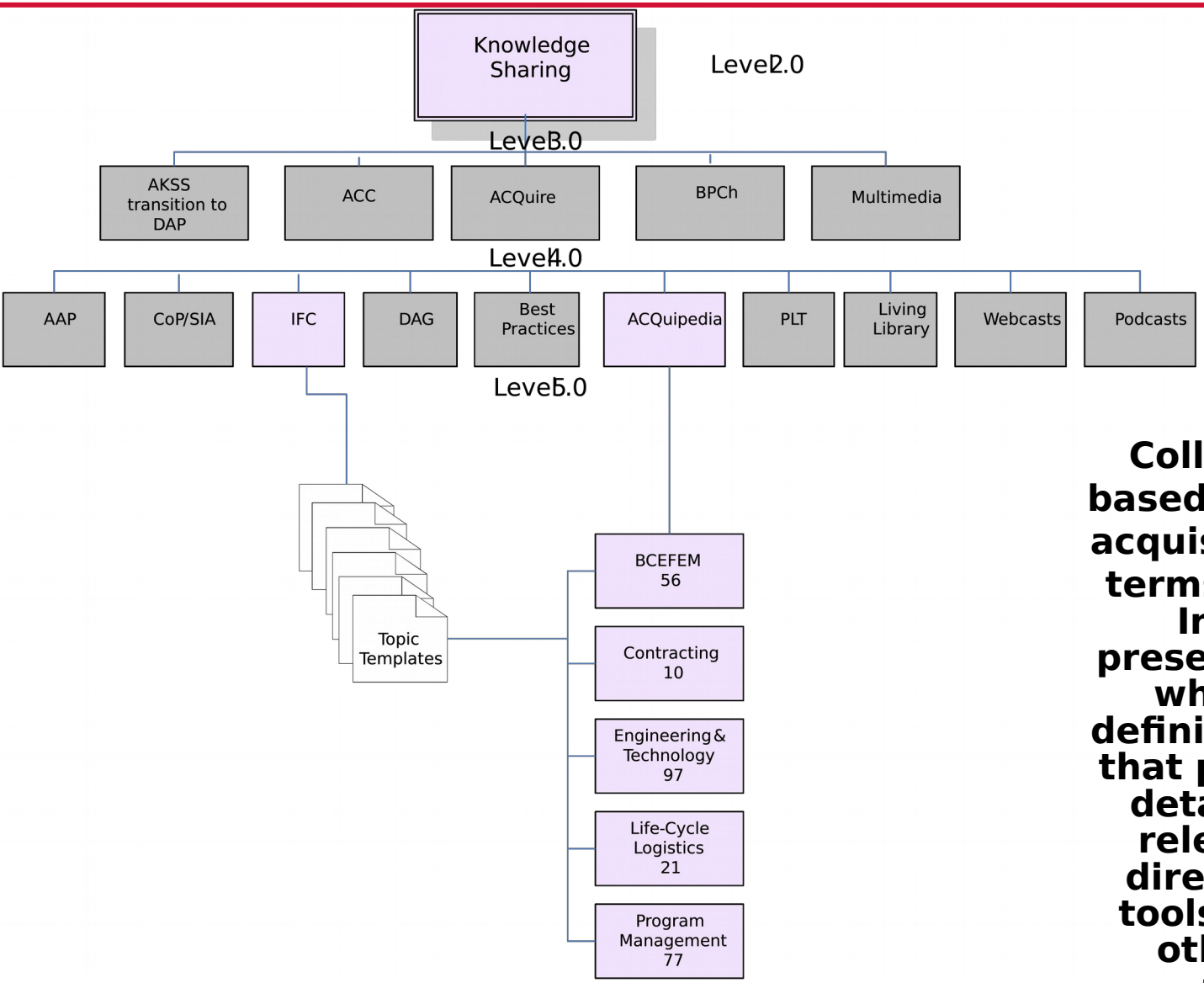
**62K+ registered members**

**Avg 4M page views/month**

**Focused on acquisition topics and community participation in sharing of assets and experiences.**

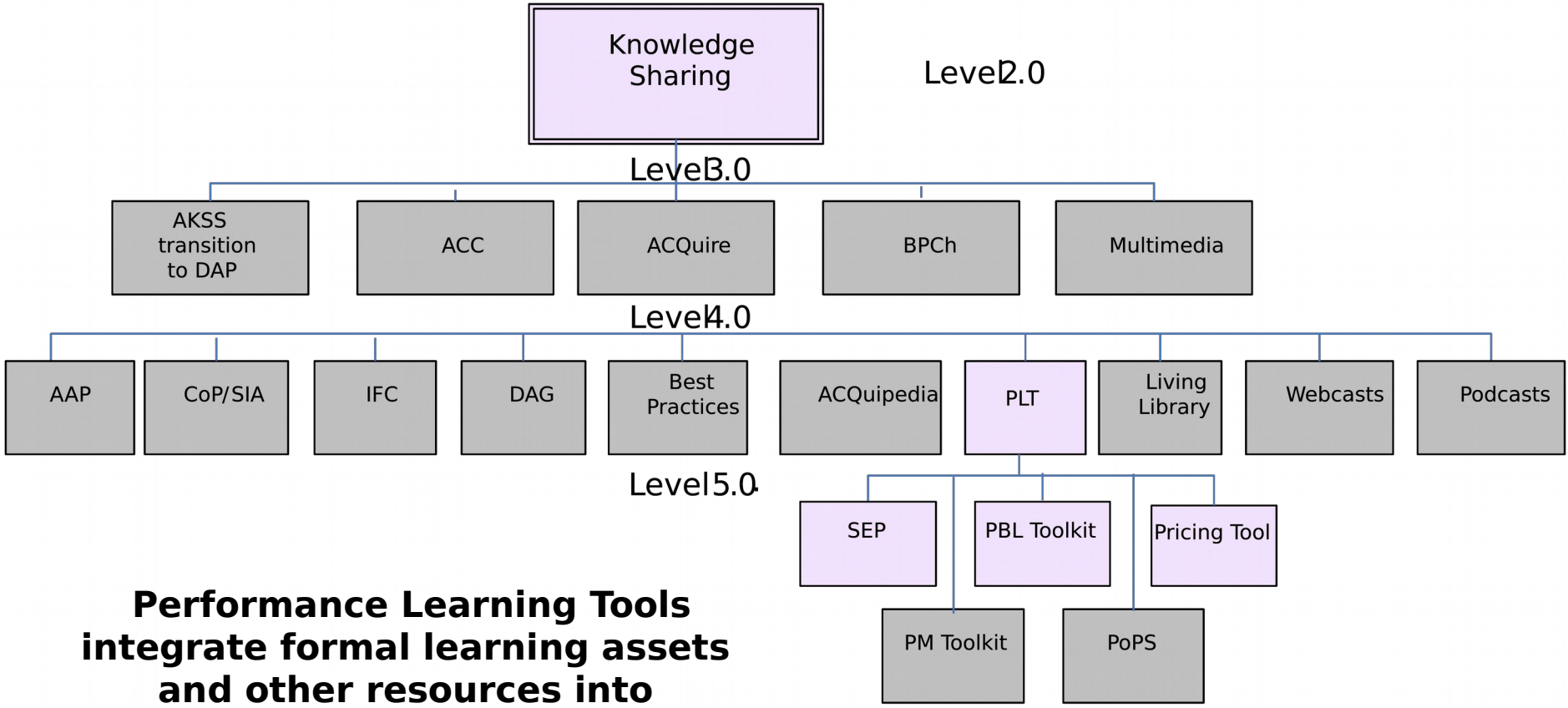
**Over 1M contributions**

# KS Learning Assets - ACQuipedia



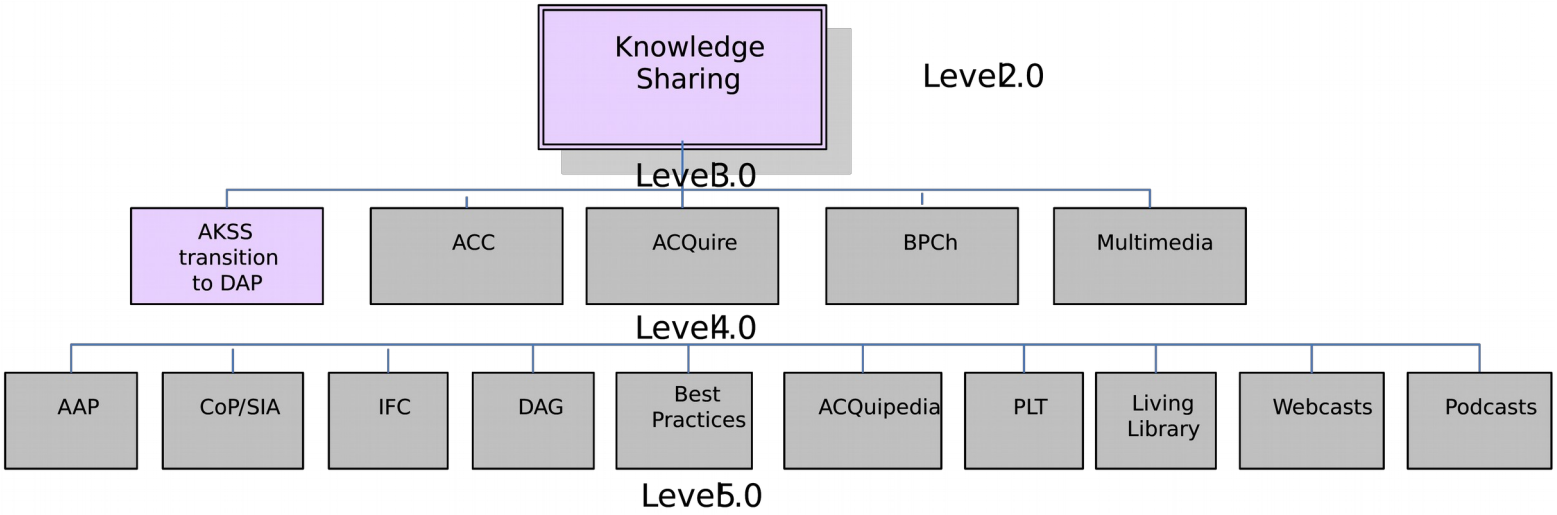

**Collaborative web-based encyclopedia of acquisition topics and terms available 24/7**
**Information is presented in articles, which contain a definition, a narrative that provides further detail and links to relevant policies, directives, guides, tools, training, and other pertinent resources.**
**Will be highly**

# KS Learning Assets – Performance Learning Tools (PLT)



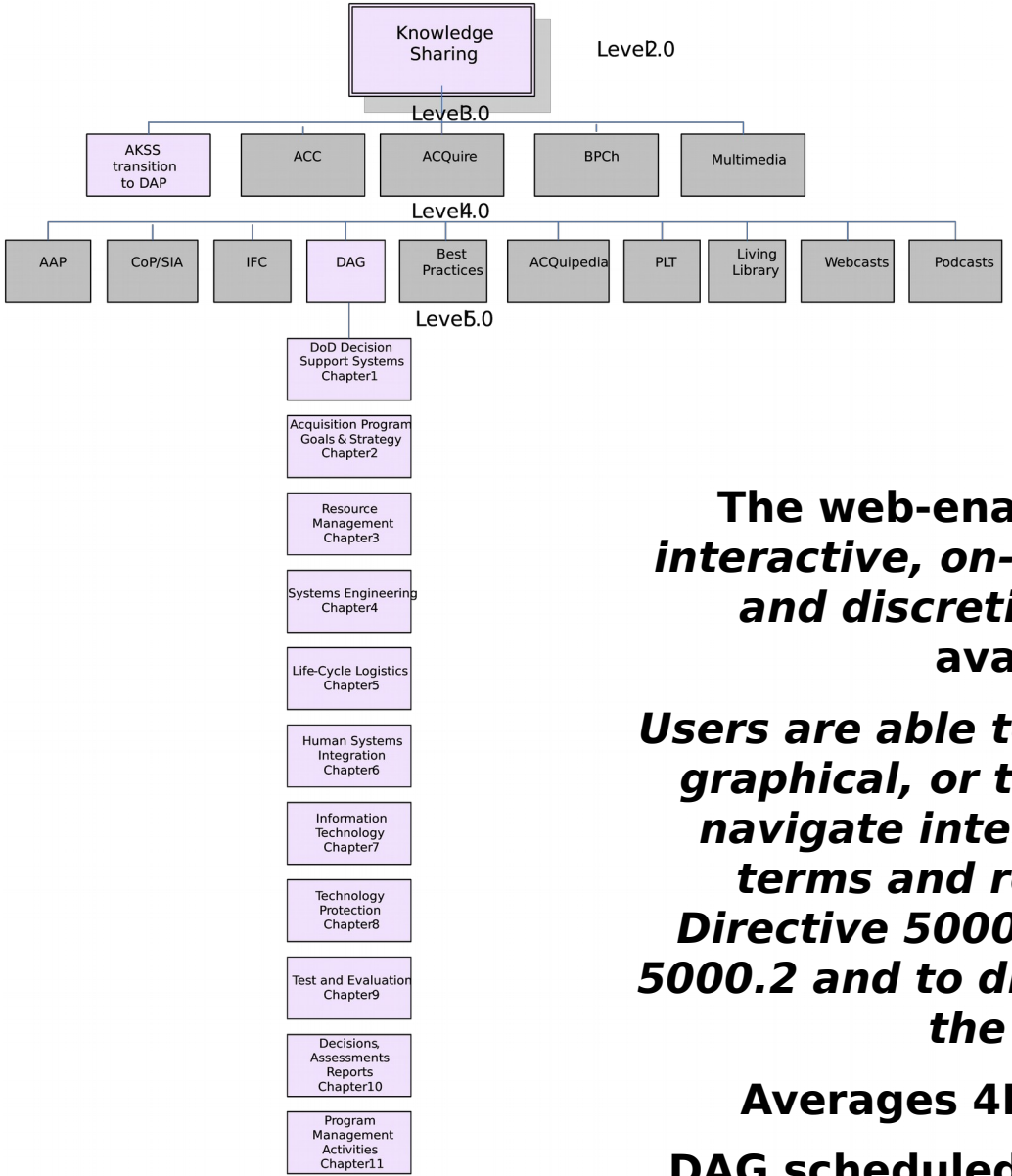

**Performance Learning Tools integrate formal learning assets and other resources into comprehensive job performance support tools that support completing a specific task or process.**

# KS Learning Assets – AKSS / DAP




**The DAP focuses on the knowledge content supporting the Big & Little Acquisition Processes, including the functions and forces affecting those processes, in the acquisition of weapon systems & services. The Career Gateways web part focuses on career specific information and services provided by DAU, along with additional information available through additional career specific DoD activities.**

# KS Learning Assets - DAG



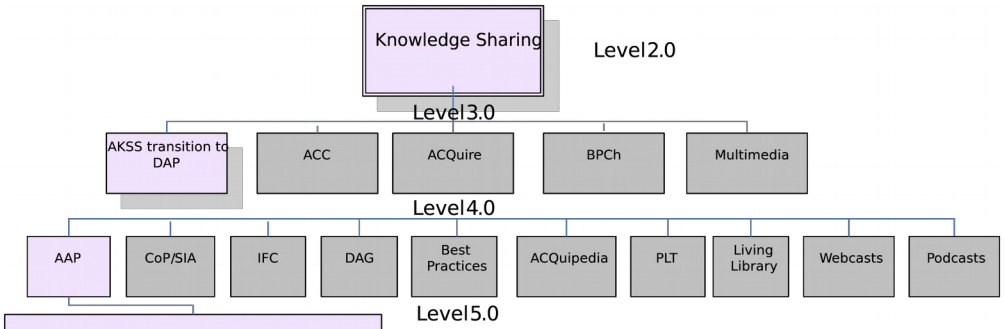

**The web-enabled Guidebook is *an interactive, on-line reference to policy and discretionary best practice* available 24/7**

***Users are able to navigate via an index, graphical, or topical view, as well as navigate interactively through key terms and requirements in DoD Directive 5000.1and DoD Instruction 5000.2 and to discretionary guidance in the Guidebook***

**Averages 4M page views/month**

**DAG scheduled to transition to ACC in**

# KS Learning Assets - **AAP**

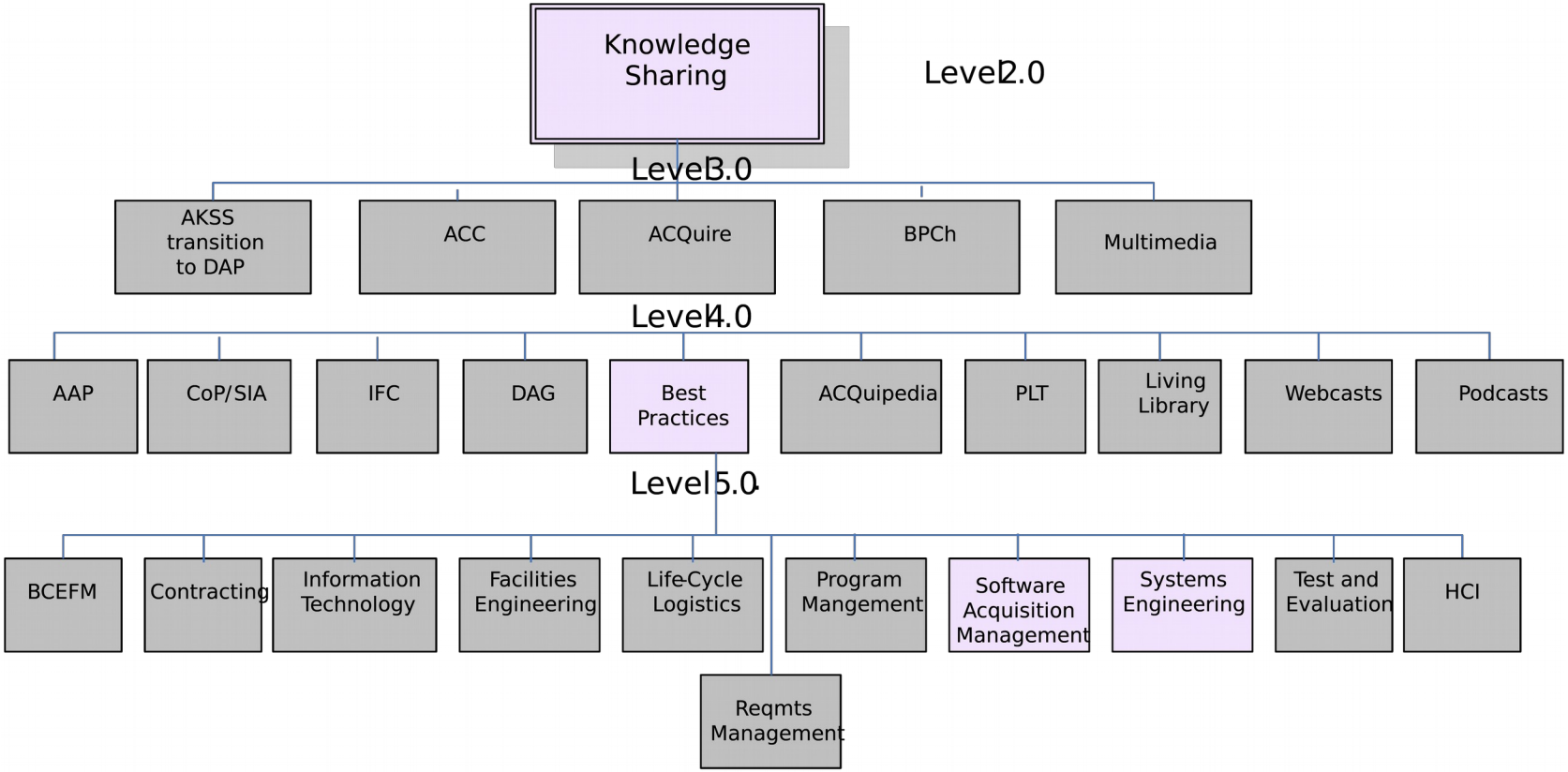



- Acquisition Logistics
- Acquisition Policy
- Architect-Engineer and Construction Contracting
- Business, Cost Estimating
- Business Cost Financial Management
- Commercial Contracting
- Communication/Computer Systems Acquisition
- Contingency Contracting
- Contract Administration Contract Audits/Cost Accounting Standards(CAS)
- Contract Law
- Contracting
- Contracting Officers Representatives
- Engineering and Technology
- Environment, Safety and Occupational Health
- Government Property
- Government-wide Purchasing Card
- International/ Foreign Military Sales
- Katrina Contracts
- Logistics/Sustainment
- Manufacturing, Production, QA
- Post-Award Procurement and Contracting
- Pre-Award Procurement and Contracting
- Program Management
- Reliability and Maintainability
- Security
- Services
- Small Business
- Source Selection Systems Planning, Research Development and Engineering
- Technology Transition
- Test and Evaluation

**Ask A Professor (AAP) is a Department of Defense resource for asking acquisition and logistics questions concerning policies and practices.**

**AAP is a web-based resource, searchable, and available 24/7**

# KS Learning Assets - BPCh

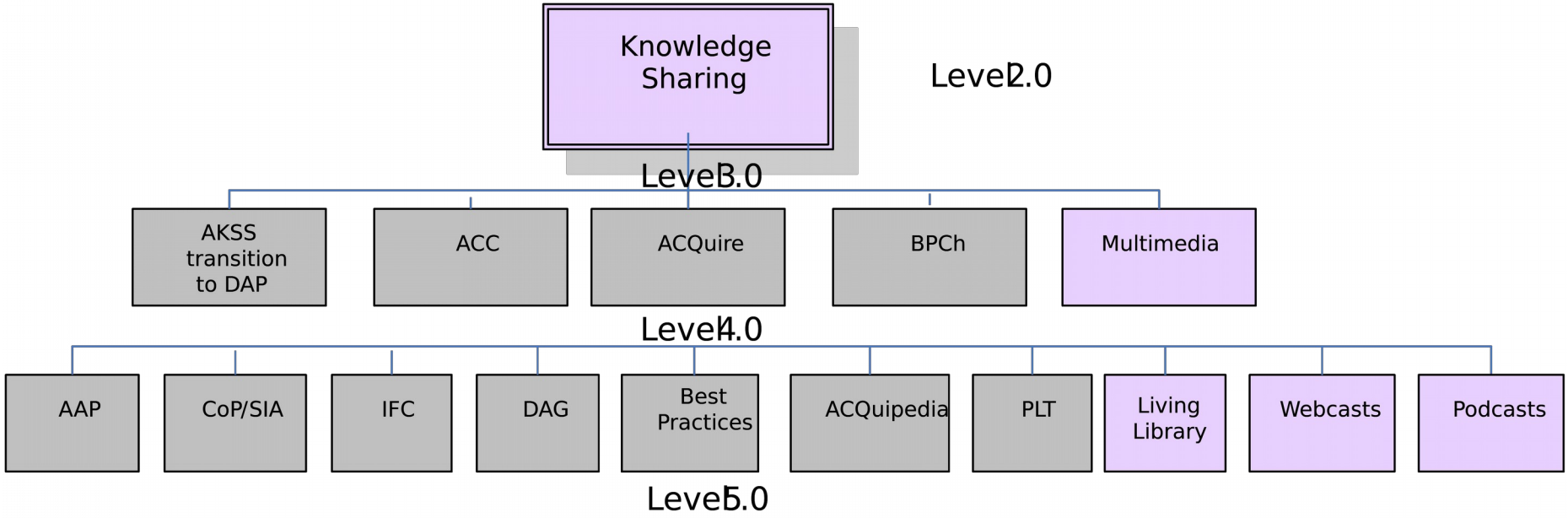



**Facilitates the selection and implementation of acquisition practices appropriate to the needs of individual acquisition programs.**

**BPCh uses an evidence-based approach, linking to existing resources that describe how to implement various best practices.**

**All evidence stored is also contextualized, so that users will be**

# KS Learning Assets – Multimedia Library




**Web-based available 24/7.**

# DAU KM Initiatives for 09

- **New Defense Acquisition Portal (DAP) (June 30)**
  - With new "Faceted" Search Output (ACQuire)
- **Expanding Best Practice Clearinghouse**
  - Adding PM, PoPS, Reqirements Mgt, Log, HCI
- **Leveraging Communities of Practice and Mass Collaboration**
  - Acquisition Encyclopedia (ACQuipedia) (Launched)